

December 27, 2022

Re: Notification of an upcoming Water Main Replacement Project

Project Name: Elbrook, Canterbury Water Main Replacement

Dear Resident,

As part of the effort of continuous infrastructure improvement, and to provide the most quality service to our customers, Greater Cincinnati Water Works (GCWW) has contracted with Rack & Ballauer Co., Inc. to install a new 6" & 8" water main in the following street(s):

- Elbrook Ave.
- Canterbury Ave.
- Englewood Ave.

Construction Schedule:

- Installation is expected to begin on or around 1-16-23.
- Installation is expected to be complete on or around 6-15-23.
- The contractor will normally be working Monday through Friday, 7:00am to 6:00pm.

Impacts on Water Service:

GCWW will make all efforts to minimize any disruption to your water service. However, during the construction you may experience some disruption of your water service. GCWW will advise you of any planned disruptions to your service as far in advance as possible. Notifications will likely be placed approximately 24 hours prior to the service interruption. The notification will be in the form of a door hanger on the front door.

Lead Information

The water main replacement is taking place in an area which may have lead service lines. The construction activities include the replacement of the existing water main and replacing (or reconnecting) the existing public side of the service line. These activities may cause changes in water quality, including the possibility of a temporary increase in lead levels in the drinking water.

As a precaution, GCWW is offering water filters which are certified to remove lead. To request a filter please visit the website: <https://utility.cincinnati-oh.gov/WaterFilterRequest/>. If you do not have internet access or have questions about lead in water, please contact GCWW Water Quality Division at (513) 624-5600.

You will be notified when water service has been restored and the requested filter will be delivered on or just before that time. Manufacturer's instructions on how to properly use the filter, including when the filter cartridges should be changed are included with the filter and should be read prior to use.

When water service is restored, perform a full-house flush by letting the cold water run on all the taps in your house run for 30 minutes to flush out any lead and/or sediment from your line. Then begin using your water filters certified to remove lead for all water used for drinking and cooking.

In addition to supplying water filters, GCWW offers a free lead analysis to anyone within our service area. A lead sampling kit will be delivered with each filter. Additional information can be found at: www.cincinnati-oh.gov/water/lead-information.

As a standard practice, the USEPA recommends the following actions to reduce possible lead exposure in drinking water:

- **If water has not been used for several hours, run the tap until there is a noticeable temperature drop. Then, run water for 30 seconds to 3 minutes before using it for drinking and cooking.** This helps flush out water that may have contained lead that may have been leached from plumbing.
- **Use cold water for cooking, drinking, and preparing baby formula.** Boiling the water will not reduce lead.
- **Clean your faucet aerator regularly.** Small particles of solder and other material can accumulate in faucet aerators and can release lead into the water in some circumstances. Cleaning the accumulated particles from the aerator will help eliminate this potential source of lead.
- **Identify if your plumbing fixtures contain lead and consider replacing them when appropriate.**

For more information about lead in drinking water, please contact GCWW Water Quality at (513) 624-5600 or visit: www.cincinnati-oh.gov/water/lead-information. Additional information can be obtained at the USEPA's website at www.epa.gov/lead, or call the National Lead Information Center at 800-424-LEAD, or contact your local Health Department.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If GCWW suspects that your home or building may be served by a lead line on the private side of the branch, you will be contacted with additional information about our Lead Service Line Replacement Program. If you want to check the material of your service line to see if it is lead, please see our interactive lead map found at www.lead.mygcww.org.

Traffic Restrictions:

Local resident, police and fire traffic will be maintained within the project limits at all times. All lanes not approved for a permanent closure will be open and available to traffic when no work is being done. The following restrictions on local roadways shall apply to the construction involved in this project:

- On the following street(s), from the hours of 6AM to 9AM and from 4PM to 6PM, Monday through Friday, all lanes will be open and available to traffic. At other working times when work is being done, there will be at least two 11' lanes open and available to traffic (one lane in each direction):
 - Elbrook Ave.
 - Canterbury Ave.
 - Inglewood Ave.
- When flagging is required, "stop/slow" paddles shall be used.
- When working in or within 50' of select intersections, a uniformed police officer with patrol car will be required to assist with vehicular traffic and pedestrian traffic through the intersections, as direction by the inspector.

As work progresses the schedule and traffic restrictions listed above may change. There may be unforeseen situations or delays not in the control of the Contractor and/or GCWW. A GCWW inspector will be present during water main and water service branch construction operations. Please feel free to address any questions regarding this project to the inspector on site, or to either Mike Lawson (513) 591-7870, or Jacob Hookom (513) 415-2031 or Jacob.hookom@gcww.cincinnati-oh.gov.

Please pardon any inconvenience caused resulting from this improvement and thank you for your patience during the installation.

Sincerely,



A handwritten signature in blue ink that reads "Verna Arnette".

Verna Arnette, Interim Executive Director
Greater Cincinnati Water Works

A handwritten signature in blue ink that reads "Maria Meyer".

Maria Meyer, Interim Chief Engineer
Greater Cincinnati Water Works