



Director  
Andrew W. Knapp

Operations Mgr.  
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# County of Hamilton

## Board of County Commissioners Department of Communications



Technical Services Manager  
Shawn E. Cruze

Critical Systems Manager  
John Hoffman

January 29, 2021

Dear Chief,

The Hamilton County Communications Center is pleased to provide you with this notice regarding the user fees for 2021. The Administrator's Recommended Budget was accepted at the Board of County Commissioners meeting on December 17, 2020. It continues the plan to reduce the user fee imposed by the Communications Center.

Starting in January of 2021, the fee for a billable incident through the Communications Center will be \$5.00. The Administrator's Recommended Budget for 2021 also outlines a five-year plan that, "maintains a low 9-1-1 detail fee to communities".

On December 9, 2020, the Hamilton County Policy Board of Advisors met to discuss enhancements to the billing structure of the Communications Center. In an effort to provide communities the opportunity to plan their own budgets, the Communications Center will now tally the twelve months of usage based on the consecutive 12 months of July through June. This allows the Communications Center to provide communities cost estimates for the upcoming year rather than having to wait until the end of the year. In addition, we will determine the fee using billable incident totals for the prior year for both police and fire disciplines respectively. The prior formula was the calendar year for law enforcement and the average of the prior three years for fire and EMS.

I hope the reduction of the user fee and the enhancements of annual fee determination provide relief to the previous annual budget challenges our users faced. It is a privilege to work with your agency and provide the best public safety communications possible. If I can do anything to assist in your mission to your citizens, please do not hesitate to contact me.

Andrew W. Knapp, O.F.E  
Director of Communications